



SUSTAINABILITY. NOW.

SUSTAINABILITY TRAINING.

Increasing Value
and Productivity

PCGSERVICES.COM



GETTING THE MOST OUT OF ERP INVESTMENTS.

Business technology is complex and powerful. Critical to ensuring your business gets the greatest ROI, while achieving sustainable outcomes, is having the right training.

THE PRODUCTIVITY CHALLENGE.

Business leaders adopt and integrate the newest technologies to enable their operations, people, processes and supply chains with complex and powerful enterprise applications and platforms.

When implementing and rolling out technology the emphasis can shift to ensuring full integration of information, processes, workflows and IT—sometimes leaving the users, administrators and developers to their own to figure out how to use the new system.

The challenge is how to get training to people as they need it. PCG has solved this challenge.

ERP TRAINING FOR EVERYONE.

PCG leads the industry in the delivery of technical (implementation and support) and functional (user) training.

PCG recognizes that your people need real world, in-depth and expert-driven training—not simply an orientation by a general trainer. Therefore, every class is led by a PCG technical or functional expert who has been involved in numerous enterprise application selections, implementations, integrations and rollouts.

Lean on PCG for all your ERP (and edge applications, too!) technical and functional training to get the most out of your ERP investments. To get a complete listing of all PCG training, visit our website at: pcgservices.com/training.

OPTIMIZED ERP EXPERIENCES.

ERP systems tend to be complex and feature rich and global in scope. This requires specialists in technical and functional implementation know everything possible and that users have what they need to do their jobs.

Also, in today's fast-paced business environment, employees and contractors come and go, necessitating repeated training opportunities to keep your business running.

In order to get the most out of your ERP experience, you and your users need to be empowered with knowledge. PCG strives to make your ERP training and learning experience as accessible and productive as possible.

TECHNICAL TRAINING

- Toolbars & Forms
- Customer Defined Fields
- Extensibility One and Two
- Workflows
- ION API One and Two
- User Management
- System Administration
- Cloud Printing
- Infor OS Platform
- IDM Setup and Integration

FUNCTIONAL TRAINING

- Contract to Cash
- Idea to Offering
- Market to Order
- Order to Cash
- Service to Cash
- Procure to Pay
- Plan to Deliver
- Record to Report
- Issue to Resolution

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