



SUSTAINABILITY. NOW.

PCGAssure™

SUPPORT OPTIONS

PCGSERVICES.COM



ASSURING BUSINESS AND TECHNOLOGY AVAILABILITY.

PCG Assure™ support services secures long-term success, value and benefit from digital and business transformation on your Infor, Baan, and NetSuite platforms.

THE SUPPORT CHALLENGE.

Digital and business transformation is never a “one-and-done” exercise. Expert, skilled, comprehensive and responsive platform, application, information, process and integration support ensures continued and improving value from your technology investments.

Likewise, to maximize realized business value from a digital and business transformation effort requires pervasive user adoption, quick problem or issue resolution and ever-increasing levels of individual and technology performance.

PCG = BUSINESS AVAILABILITY.

PCG ensures technology platform investments pay off for years to come. PCG maximizes your business technology value and performance every single day by:

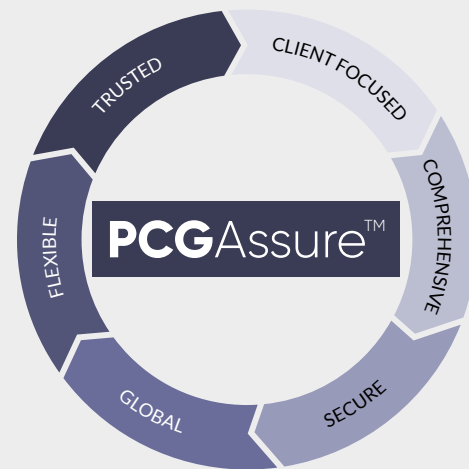
- Empowering customers and users
- Optimizing technology platforms
- Protecting information and processes
- Quickly and expertly resolving problems
- Fast, accurate change management
- Always aligning technology to the business



800-265-1230 | INFO@PCGSERVICES.COM
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PCG ASSURE™ SUPPORT.

Get proactive and preventative support right from the start. Accelerate implementations, optimize IT operations, speed up business process innovation and keep organizations and people productive.



PCG Assure™ Support services brings a full, robust and proven suite of services, with no surprises, in four easy to evaluate options:

- Standard: Baseline Support
- Connected: Increased Support
- Extended: Comprehensive Support
- Custom: Right-sized to Your Need

Trust PCG to bring operational excellence, focus and a single-point of accountability to business and technology performance.

PCG Assure™ is the industry’s only support blueprint, services offering and proven outcome that delivers continued business sustainability and digital transformation platform value.

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